Communication Styles

G&D = Controller/Director

- Commander
- Values getting the job done
- · Decisive risk taker
- · Good at delegating work to others
- Not shy but private about personal matters; comes on strong in conversation
- Likes to be where the action is
- Take charge, enterprising, competitive, efficient approach
- Fearless; no obstacle is too big to tackle
- · Results Oriented

O&I = Supporter/Relater

- Harmonizer
- Values acceptance and stability in circumstances
- Slow with big decisions; dislikes change
- Builds networks of friends to help do work
- Good listener; timid about voicing contrary opinions; concerned for others' feelings
- · Easy-going; likes slow, steady pace
- Friendly & sensitive; no person is unlovable
- · Relationship Oriented

O&D = Socializer/Promoter

- Entertainer
- Values enjoyment and helping others with the same
- Full of ideas and impulsive in trying them
- Wants to work to be fun for everyone
- Talkative and open about self; asks others' opinions; loves to brainstorm
- Flexible; easily bored with routine
- Intuitive, creative, spontaneous, flamboyant approach
- Optimist; nothing is beyond hope
- · Celebration Oriented

G&I = Analyzer/Thinker

- Assessor
- Values accuracy in details & being right
- · Plans thoroughly before acting
- · Prefers to work alone
- Introverted; quick to think and slow to speak; closed about personal matters
- Highly organized; even plans spontaneity!
- Cautious, logical, thrifty approach
- Thoughtful; no problem is too big to ponder
- Idea Oriented

When communicating with a...

Promoter/Socializer make it FUN
Analyzer/Thinker make it ACCURATE
Supporter/Relater make it PERSONAL
Controller/Director make it FAST